

FIG. 1

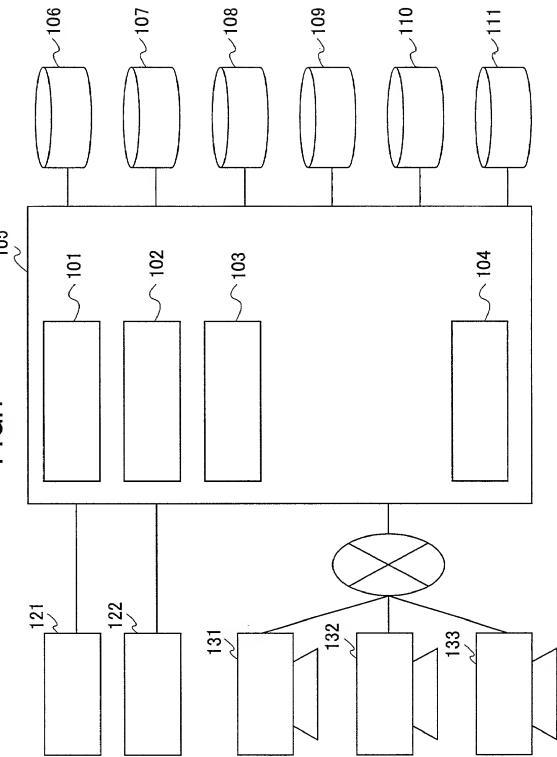


FIG.2

< SELECT >

☐ SEARCH FOR SPECIFICATION

☐ CHECK TERM OF GUARANTEE

☐ SEARCH FOR OPERATION MANUAL

☐ SEARCH FOR MAINTENANCE MANUAL

☐ SEARCH FOR DEALER

☐ SEARCH FOR CONSUMPTION GOODS

☒ WISH TO APPLY FOR INSURANCE

☐ WISH TO CLAIM INSURANCE

< INPUT PRODUCT DATA >

PRODUCT CATEGORY	PERSONAL COMPUTER
NAME OF PRODUCT	PC-A
MANUFACTURER	COMPANY F
TYPE	FGHC453
PRODUCT NUMBER	R66060
YEAR/MONTH OF PURCHASE	1998/12

SELECT FROM REGISTERED PRODUCT

REGISTER THIS PRODUCT

INPUT OTHER PRODUCT(S)

EXECUTE

FIG.3

&lt; INSURANCE APPLICATION-QUOTES &gt;

PRODUCT(S) TO BE INSURED

PRODUCT CATEGORY	MANUFACTURER	NAME OF PRODUCT	TYPE	PRODUCTION NUMBER
PC	F Co.	PC-A	FMVC453	P66060
REFRIGERATOR	M Co.	REFRIGERATOR-X	MP55A71	T12600

INPUT USER ID: 10714

REGISTER

SELECT INSURANCE

INSURER	NAME OF INSURANCE	TYPE OF INSURANCE	TERM OF INSURANCE	PREMIUM
<input type="checkbox"/> A	DAMAGE AA	DAMAGE	1.5 yrs	¥5,000 for two
<input type="checkbox"/> B	THEFT BB	THEFT	5 yrs	¥10,000 for one
<input checked="" type="checkbox"/> C	REPAIRS CC	REPAIRS	3 yrs	¥9,000 for two
<input type="checkbox"/> C	THEFT CC	THEFT	3 yrs	¥30,000 for two

APPLY

FIG.4

< INSURER C QUOTE RESPONSES >

PRODUCT TO BE INSURED

PRODUCT CATEGORY	MANUFAC -TURER	NAME OF PRODUCT	TYPE	PRODUC -TION NUMBER	Y/M OF MANUFAC -TURE	Y/M OF PURCHASE	TERM OF INSURANCE	BASIC TECHNICAL CHARGE	HISTORY OF REPAIRS
PC	F Co.	PC-A	FGHC453	R66060	1998/10	1998/12	6 months	¥ 5,000	N/A
REFRIGERA -TOR	M Co.	REFRIGE -RATOR-X	MP55A71	T12600	1997/06		1 yr	¥ 4,800	N/A

INPUT QUOTE RESPONSES

NAME OF INSURANCE	TYPE OF INSURANCE	TERM OF INSURANCE	PREMIUM
REPAIRS CC	REPAIRS	3 yrs	¥9,000 for two
THEFT CC	THEFT	3 yrs	¥30,000 for two

SEND RESPONSE

FIG.5

USER ID	POSSESSION ID	PRODUCT CATEGORY	NAME OF MANUFAC-TURER	NAME OF PRODUCT	TYPE	PRODUC-TION NUMBER
10714	1	PC	F Co.	PC-A	FGHC453	R68060
10715	1	TV	S Co.	TV Z	SNTV315	G72800
10714	2	REFRIGERATOR	M Co.	REFRIGERATOR-X	MP55A71	T12600

Y/M OF PURCHASE	PURCHASING COMPANY	TRANSACTION ID-1	TRANSACTION ID-2	.....	TRANSACTION ID-n
1998/12	F-WebMart	K-19991007-01	H-20000607-01	.....	
1990/07	SUPERMARKET Y	S-19991205-01		.....	
	F-WebMart	H-20000607-02		.....	

FIG.6

USER ID	REGISTRATION DATA & TIME	NAME	ADDRESS	ZIP CODE
10714	1999/10/07 9:48	TARO AOYAMA	TOKYO-TO,XX-KU ..	123-1234
10715	1999/12/05 21:00	HANAKO KAKIMOTO	FUKUOKA-KEN,XX-SHI..	987-9876
10716	2000/06/10 14:30	KENTA SAGAWA		

TELEPHONE NUMBER	E-mail ADDRESS	CREDIT CARD NUMBER
03-1234-5678	taro@aaa.com	12334-5678-9000
09-9876-5432	kaki@hkt.com	

FIG.7

NAME OF MANUFAC-TURER	PRODUCTION NUMBER	NAME OF PRODUCT	TYPE	Y/M OF MANUFAC-TURE	TERM OF INSURANCE
F Co.	R66010~R67000	PC-A	FGHC453	1998/10	6 months from manufacture
F Co.	R44200~R45000	PC-SERVER	FGSVR10	1998/11	6 months from manufacture
S Co.	G72441~G73500	TV Z	SNTV315	1990/06	1 yr from manufacture
M Co.	T12440~T13000	REFRIGERATOR-X	MP55A71	1997/06	1 yr from manufacture

FIG.8

INSURER	CONTACT INFORMATION	TYPE OF INSURANCE AVAILABLE
A	AA@a-hoken.com	DAMAGE
B	BB@b-hoken.com	THEFT
C	CC@c-hoken.com	THEFT, REPAIRS

FIG.9

TRANSACTION ID	TRANSACTION TYPE	GOODS	STARTING DATE/TIME
K-19991007-01	PURCHASE CONSUMER GOODS	THERMO-SENSITIVE PAPER	1999/10/07 09:50
S-19991205-01	REPAIRS	POWER SUPPLY CORD	1999/12/05 21:00
H-20000607-01	APPLY FOR INSURANCE	MAIN BODY (REPAIRS)	2000/06/07 14:30
H-20000607-02	APPLY FOR INSURANCE	MAIN BODY (REPAIRS)	2000/06/07 14:30

ENDING DATE/TIME	PARTICIPATING COMPANY	PAYMENT	TYPE OF PAYMENT
1999/10/07 13:00	COMPANY F	¥2,500	TRANSFER
1999/12/15 12:00	MAINTENANCE COMPANY M	¥1,500	CASH
2003/06/07	INSURANCE COMPANY C	¥9,000	CARD
2003/06/07	INSURANCE COMPANY C	¥ 0	CARD

FIG.10

CATEGORY: REFRIGERATOR

MANUFAC-TURER	FREE REPAIR PERIOD		STARTING POINT OF RECKONING	NUMBER OF MAINTENANCE CENTERS (NATIONWIDE)	BASIC FEE	
	REPAIR PERSON	IN-HOUSE REPAIR				BASIC HOURS
M Co.	NON	12 months	AFTER FABRICATION	60	4,800	2 H
S Co.	NON	6 months	AT THE TIME OF SALES	70	6,000	3 H
A Co.	12 months	24months	AFTER FABRICATION	33	3,800	1 H

FIG.11

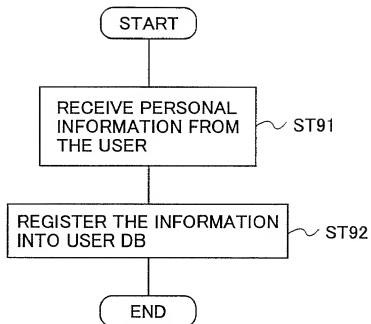


FIG.12

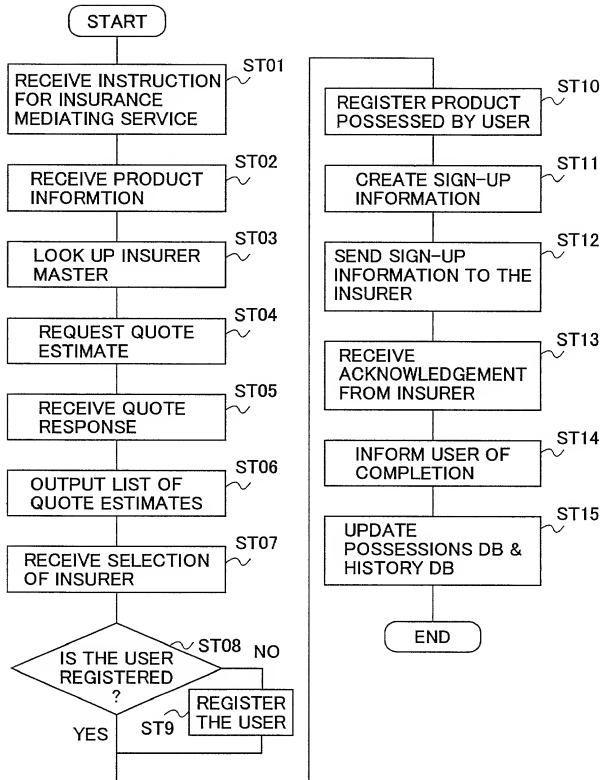


FIG.13

